

The New Website of the City still falls short

Longueuil, January 13, 2021 - On the Greenfield Park Borough Council meeting held on January 11, Borough Councilor Peter Doonan expressed concern that the website of the City of Longueuil still was not up to what the citizens of Quebec's 5th city can hope for, 6 weeks after its official launch. The latter points out that "in the context of COVID-19, and the imposition of a 2nd lockdown, the City's website is an important resource for all our citizens; they must be able to quickly access all pages and documents, in their language, which is still not the case today."

"Six (6) weeks after the launch of the new website of the City of Longueuil, citizens are still facing many of the same issues encountered when the website was launched. Yet we were told at the City Council meeting of December 8 that everything was settled. But citizens still encounter so many broken links, missing pages and documents, not to mention the difficulty of accessing a translated version of the site with all browsers", said Councillor Peter Doonan.

On December 8, Greenfield Park Borough President Robert Myles reported that when a website migrates to another platform or adds functionality, there are always adjustments to be made, adjustments that should have been made before the launch of the new website of the City of Longueuil. Councillor Peter Doonan invited citizens to submit to 311 the problems encountered with the new website so that elected officials can do the appropriate follow-up with the City.